



LEAGRAVE PRIMARY SCHOOL

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Code of Conduct Parents, Carers and Visitors

At Leagrave Primary School, we are very fortunate to have many supportive parents, carers and visitors, who recognise that educating children is a partnership. Good working relationships are a priority in order to equip children with the necessary skills for adulthood, so we continue to encourage parents and carers to participate fully in the life of our school.

The purpose of this code of conduct is to outline the expectations of all parents, carers and visitors connected to our school to ensure an atmosphere of mutual respect and understanding. We expect our school community to respect the school ethos and set a good example of their own behaviour, so that our children are surrounded by excellent role models.

General Conduct

In addition to the guidance in our Home School Agreement, this code aims to clarify the types of behaviour that will **not be tolerated** by the school and governing body:

- any displays of temper, including swearing or shouting
- spitting
- smoking, vaping, taking illegal drugs or the consumption of alcohol on school premises
- non - supervision of children when they have been collected
- use of school apparatus or equipment, before and after school
- parents / adults trying to sort out issues with other parents
- parents / adults telling off any child other than their own
- inappropriate use of a mobile phone such as filming or non-urgent conversations
- threats or threatening behaviour towards staff, visitor, fellow parent/carer or child
- any physical aggression towards staff, parents, children – including your own
- abusive or threatening letters/emails/texts/voice messages to any member of the school community
- offensive or derogatory comments regarding the school or any of the pupils/parents/staff/governors at the school, including any posts on any social media sites
- cycling/scooting on school grounds
- bringing dogs on to the premises
- any indecent, inappropriate or disruptive behaviour
- damaging or destroying school property

The behaviours outlined above will be addressed in accordance with the school's Dealing with Persistent or Vexatious Complaints and Harassment in School Policy.

In addition to this, we ask that parents do not use mobiles anywhere on the school site, unless the call is urgent. Please then ensure that your children are properly supervised.

We are committed to resolving difficulties in a constructive manner, through an open and positive dialogue. However, we understand that everyday misunderstandings can cause frustrations and have a negative impact on our relationships. Where issues arise or misconceptions take place, please contact your child's teacher in the first instance, who will be available to meet with you and go through the issue and hopefully resolve it.

If the matter is not resolved, please make an appointment to speak with the phase leader or assistant headteacher linked to your child's year group. If you are still not happy with the resolution, please make an appointment to speak with the Deputy Headteacher or the Headteacher via the main office. Where issues remain unresolved, please follow the school's complaints procedure. This is available on the school website or a copy can be requested.

We trust that parents and carers will assist our school with the implementation of this Code of Conduct and we thank you for your continuing support of the school.

Ratified by the Governing Body on 16th September 2026.